

# OVENS MEDICAL GROUP

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Dear Patients

Ovens Medical Group has traditionally provided afterhour's services to our patients in Aged Care and the community for many decades. However, in the last 1-2 years the demand for this service has steadily declined. Due to this and many other reasons it has now become unfeasible to continue to provide this service and we have made the difficult decision to cease providing after hours care.

We are lucky to have a fully staffed Emergency Department and access to the Victorian Virtual ED to provide urgent after hours care. If you are unwell outside clinic hours please either:

Call 000 for all emergencies

Attend the Emergency Department at North East Health, Wangaratta

Contact Victorian Virtual ED service, which is a free, state wide public health service

<https://www.vved.org.au/>

We thank you for your understanding.

Regards

Oven Medical Group